



WATER UTILITY

5909 N. Milwaukee River Parkway
Glendale, Wisconsin 53209-3815
Telephone (414) 228-1719
Facsimile (414) 228-1724

September 7, 2023

Greetings:

Starting October 1, 2023, the City of Glendale will be transitioning utility customers to the same billing cycle. Having all utility customers on the same billing cycle will allow the City to accurately reflect the annual revenue from meter sales and will aid our on-going effort to reduce non-revenue water.

To transition all utility customers to the same billing cycle, every utility customer will receive a utility bill at the end of September. Payment to the utility will be due on October 20, 2023.

Customers who have an account number that begins with the number 1; will receive a bill that will cover the dates of September 1, 2023, through September 30, 2023.

Customers who have an account number that begins with number 3; will receive a bill that will cover the dates of August 1, 2023, through September 30, 2023.

Customers who have an account number that begins with 2 will receive a bill that will cover the dates of July 1, 2023, through September 30, 2023.

The new schedule will be as follows:

Quarter	Quarterly Billing Dates	Bill Mail Date	Bill Due Date
1	January 1 through March 31	March 31	April 20
2	April 1 through June 30	June 30	July 20
3	July 1 through September 30	September 30	October 20
4	October 1 through December 31	December 30	January 20

For more information regarding the billing transition please visit <https://www.glendale-wi.org/178/Water-Utility-Department>. If you have any questions, please call the Water Utility office at 414-228-1719 or the Public Works general number at 414-228-1710.

Regards,

Glendale Water Utility