



**RESOLUTION: 22-**  
**A RESOLUTION Encouraging Residents to**  
**File a Complaint to the Public Service Commission (PSC) of Wisconsin and**  
**Authorize the City to file a Complaint with the PSC Regarding WE Energies**

**WHEREAS**, Neighborhoods within the City of Glendale have experienced approximately nine electric outages, affecting thousands of customers over the last twelve months; and

**WHEREAS**, prior to that time, residents of the City of Glendale previously experienced electrical outages on an unacceptable frequency; and

**WHEREAS**, WE Energies has not taken sufficient action to improve their electrical system to prevent electrical outages despite residents of Glendale and the City's encouragement to do so; and

**WHEREAS**, the PSC is responsible for the regulation of Wisconsin public utilities, including electric, natural gas, water, and combined water & sewer; and

**WHEREAS**, the PSC sets quality standards for utility services and ensures that the standards are met or exceeded; and

**WHEREAS**, the PSC ensures reliability so there will be sufficient resources, facilities and alternatives available to meet the needs of present and future utility customers at a reasonable price.

**NOW THEREFORE BE IT RESOLVED**, that the Mayor and Council does hereby encourage WE Energies customers to file a complaint to the PSC of Wisconsin relation to the number and duration of electrical outages in the City of Glendale, Wisconsin. The City Council also directs the staff of the City of Glendale to file a complaint to the Wisconsin Public Service Commission (PSC), on behalf of the City.

The Complaint Form can be located online at  
<https://apps.psc.wi.gov/APPS/CCSconsumer/FileComplaint.aspx>.

**PASSED AND ADOPTED** by the Common Council of the City of Glendale, this 25<sup>th</sup> day of July, 2022.

---

Bryan Kennedy, Mayor