

# City of Glendale, Wisconsin

## 2015 Annual Report

**Celebrating 65 Years  
Rich Past. Bright Future.**

# CITY OF GLENDALE—2015 ANNUAL REPORT



Mission Statement/Overview..... 2

Finance..... 6

Public Safety..... 8

Shared Services..... 11

Infrastructure and Environment..... 15

Community Engagement..... 17

Note: This report was prepared by Human Resource Director Rachel Reiss. Questions or comments can be directed to Ms. Reiss at [r.reiss@glendale-wi.org](mailto:r.reiss@glendale-wi.org).

# Mission Statement

The City of Glendale is a municipal corporation operating under the constitution and laws of the State of Wisconsin and the ordinances of the City to:

- Provide the most cost effective municipal services consistent with the reasonable desires and expectations of the people who live and work in Glendale;
- Provide for the health, safety and welfare of Glendale which will foster an acceptable quality of living environment within the City;
- Provide a positive, progressive, and proactive approach to the administration, management, and operation of the City;
- Provide a climate for continual economic development and redevelopment within the City to ensure a fiscally sound and growing tax base.



# HISTORY



# CITY PROFILE

Potawatomi Indian villages once stood on land that is now Glendale. Their burial mounds in Kletzsch Park attest to the civilization that once flourished there. In 1833, the Potawatomi and Winnebago tribes ceded their land to the United States government and moved west to the banks of the Mississippi River. Before then, only a handful of settlers, traders and trappers occupied the area. Soon after, more settlers, spurred on by the prospect of cheap land, rich soil, and a favorable climate, began to arrive from the east. European immigrants, mostly German, settled in places like Good Hope, located at the present intersection of West Good Hope Road and North Green Bay Avenue. Jefferson Davis, before becoming president of the Confederacy, once camped in Good Hope while working on a government road project.

In 1836, the Town of Milwaukee became a part of Milwaukee County in Wisconsin Territory; it had been part of the Michigan Territory. When Wisconsin became the nation's 30th state in 1848, the area was solidly fixed as a part of the Town of Milwaukee and remained that way until after World War II. The Town of Milwaukee's first public school was built in the late 1840's on the east side of the Milwaukee River, adjacent to the old Sauk Indian Trail. The one-room school measured 18 by 22 feet and was constructed of logs.

Before the Town of Milwaukee built its first meeting hall in 1872, town fathers met in a gristmill on the west bank of the Milwaukee River, near the waterfall in present day Kletzsch Park. The City has thoughtfully preserved the first Town of Milwaukee Hall. The 1872 landmark structure stands amid the modern complex of government buildings on North Milwaukee River Parkway. A tiny graveyard, Milwaukee Union Cemetery, is also preserved. Some 100 graves, many unmarked, are the City's link with the early settlers who came to the frontier in search of a better life.

The City of Milwaukee resisted Glendale's first efforts to incorporate in 1946. Glendale won a lengthy court battle after the census of 1950, and incorporated as a city on December 28, 1950, with a population of 3,100. At the time of incorporation, Glendale was a growing community with early commercial development, heavy industry, some agriculture, and residential neighborhoods of single-family homes.

Today, Glendale's population exceeds 12,000. As Glendale plans for the future, the heritage of the past is treasured and preserved and the City remains a dynamic commercial and business center, as well as a delightful place to live.

Glendale is tightly woven into the fabric of the Milwaukee metropolitan area, bordered by Milwaukee and several other suburban communities. Still, it has retained its own distinctive character and independence.

Glendale boasts a rich array of affordable homes in quiet and appealing neighborhoods. Wide boulevards, large residential lots, and four county parks give the community a spaciousness not found in cities that rub shoulders with bigger communities. The parks add to the many recreational opportunities enjoyed by residents.

The schools of Glendale are excellent in every way. Three award-winning school districts serve the community, as do several high quality parochial schools. Glendale serves the Glendale-River Hills and Maple Dale-Indian Hill school districts, including the award-winning Nicolet High School, a silver medalist in the U.S. News & World Report search for America's Best High Schools 2009. Cardinal Stritch, the state's second largest independent university, hosts its main campus in Glendale. Bayshore Town Center is also home to Bryant & Stratton College's newest campus.

Business is attracted to Glendale's redeveloped business and commercial areas by a variety of economic incentives. New office buildings and corporate facilities are joining the famous business names already in Glendale, such as Johnson Controls, Forrer Business Interiors, Weyco Group, Strattec, Orthopaedic Hospital of Milwaukee, Columbia-St. Mary's Headquarters and Wheaton Franciscan Services (Covenant Healthcare).

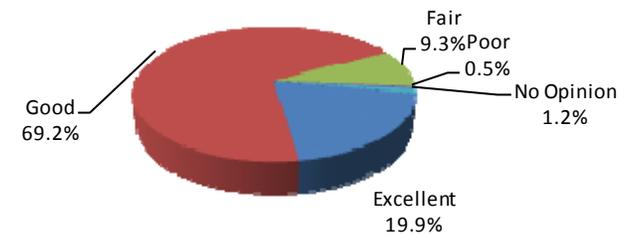
Excellent schools, diverse shopping, charming residential areas, competent health care and a location within Milwaukee County, makes Glendale a great place to live, work and raise a family.

# 2015 Community Survey Summary

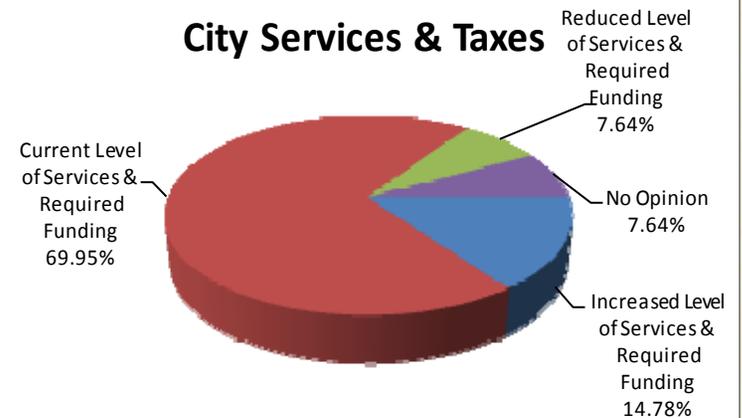
In 2015, residents were given an opportunity to complete a Community Survey. Below is an excerpt from the summary of results. The full summary is available on the City website.

- There were 440 responses to the survey, which is approximately 7.5% household response rate.
- 90% of are proud to say they live in the City of Glendale.
- 89% describe the quality of life in Glendale as excellent or good.
- 39% of respondents have lived in Glendale for over 20 years.
- 95% of respondents reside in a single family home.
- 88% of respondents said Glendale's overall appearance and cleanliness is excellent or good.
- 78% of respondents said Glendale has an excellent or good reputation.
- 70% of respondents favor the current level of services and required funding.
- 68% felt the communication content is excellent or good.
- 91% of survey respondents said they read the city newsletter.
- The majority of respondents favor sharing services with other communities with support ranging from 54% to 75% except they oppose sharing police services (56%).
- Top five effects which contribute to the quality of life in Glendale are:
  - Police Presence
  - Property maintains/increases in value
  - Quality of City Services
  - Quality of schools
  - Water System
- Of our respondents that use social media, 93% said they use Facebook followed by 18% who use Nixle and 14% who use Twitter.
- 72% of respondents visited the city's website at least once a month.
- The majority of respondents favoring maintaining the level of services they receive
- 62% of respondents oppose or strongly oppose the concept of charges for services to reduce the reliance of property taxes.

**What best describes your opinion of the general Quality of Life in Glendale?**



**City Services & Taxes**



### General Information

- ◆ Date of Incorporation      December 28, 1950
- ◆ Form of Government          Mayor/Council
- ◆ Area                              5.7 square miles
- ◆ Full-Time Employees              73
- ◆ Assessed Valuation              \$1,984,422,985
- ◆ Building Permits                  \$22,459,652  
2015 Value
- ◆ Median Family Income              \$59,592

### Percent of City in Each School District

- ◆ Glendale-River Hills K-8              97%
- ◆ Maple Dale K-8                      3%
- ◆ Nicolet High School                  100%

### Housing Status

- ◆ Total Housing Units                  6,191
- ◆ Owner Occupied                      69.50%
- ◆ Average Household Size              2.38



## City Leaders

### Elected Officials

- ◆ Bryan Kennedy                              Mayor
- ◆ Robert Whitaker                          First Aldermanic District
- ◆ Daniel Sweeney                          Second Aldermanic District
- ◆ John Gelhard                              Third Aldermanic District
- ◆ Richard Wiese                            Fourth Aldermanic District
- ◆ Izzy Goldberg                             Fifth Aldermanic District
- ◆ JoAnn Shaw                                Sixth Aldermanic District
- ◆ Christopher Lipscomb                  Municipal Judge

### Administration

- ◆ Administrator                          Richard E. Maslowski
- ◆ Attorney                                  John F. Fuchs
- ◆ City Services Director                  David R. Eastman
- ◆ Clerk                                      Karen L. Couillard
- ◆ Community Development Planner      Todd M. Stuebe
- ◆ Finance Director                        Shawn M. Lanser
- ◆ Fire Chief                                Robert C. Whitaker, III
- ◆ Health Department Director            Ann Christiansen
- ◆ Human Resource Director              Rachel A. Reiss
- ◆ Inspection Services-Floodplain  
Zoning Administrator                  Collin M. Johnson
- ◆ Library Director                        Susan Draeger-Anderson
- ◆ Police Chief                              Thomas E. Czarnyszka
- ◆ Treasurer                                Linda DiFrances
- ◆ Water Commission Manager            Eric J. Kiefer

## City Demographics\*

Estimated Population - 12,889

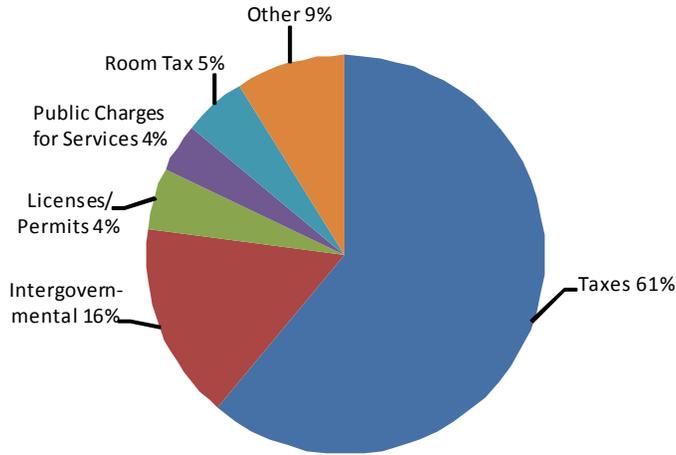
- ◆ Males                                      5,662
- ◆ Females                                  7,227
- ◆ White                                      81.20%
- ◆ Black                                      12.70%
- ◆ Asian                                      1.60%
- ◆ American Indian/Alaska Native      0.12%
- ◆ Native Hawaiian/Other Pacific  
Native                                      0.00%
- ◆ Other                                      0.00%
- ◆ Two or More Races                      4.38%
- ◆ Under 20                                 20.20%
- ◆ 20-24                                      6.40%
- ◆ 25-34                                      12.00%
- ◆ 35-54                                      24.00%
- ◆ 55-64                                      15.10%
- ◆ 65 & Over                                22.30%

\*2008-2013 US Census Bureau American Community Survey



# Where Does Your Money Go?

## Revenues

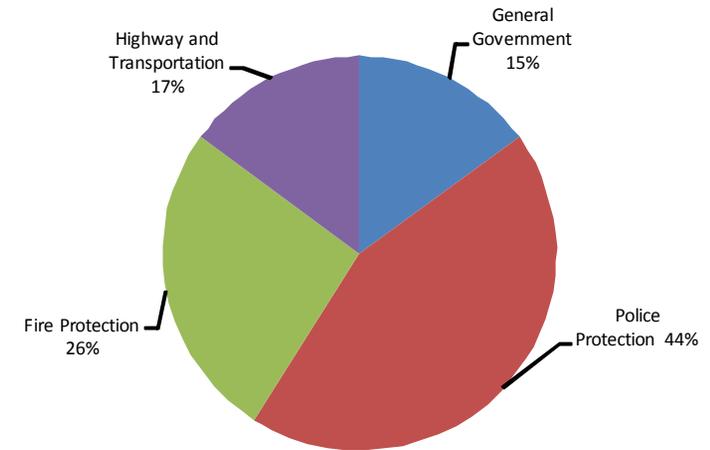


Many people wonder how property tax dollars are spent. Although the City collects the entire tax bill, it receives only about 26¢ for each \$1.00 paid for property tax.

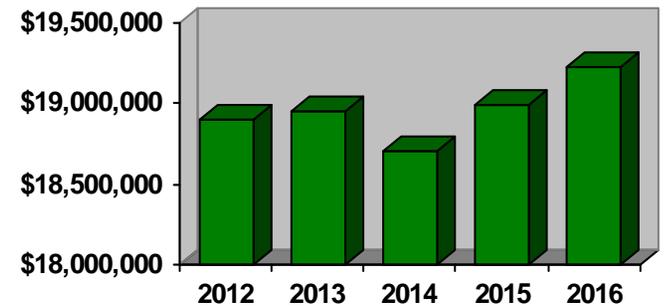
The graph on the left shows the 2015 revenues. Property taxes accounted for approximately 61% of the overall revenues. The graph on the right shows the 2015 expenditures.

The dollar bill below shows where property tax money is distributed.

## Expenditures



## Glendale's City Budget



The graph above shows Glendale's City budget since 2012. The budget is \$19,227,282 for 2016.

The City of Glendale has three active Tax Incremental Districts (TID). The three districts are TIF #6 (Silver Spring), TIF #7 (Technology District), and TIF #8 (Bayshore). TID valuations totaling \$398,456,400 have been excluded from the City's tax base for 2015. Taxes on the amounts go toward paying debt related to the project improvements.

Moody's Investment Service confirmed the City of Glendale's Aa2 credit rating.

In 2015, the City elected Bryan Kennedy as Mayor for a 3 year term. Alderman Robert Whitaker, John Gelhard, and Izzy Goldberg were elected to 2 year terms..



## Tax Payers

Below is a list of the ten largest taxpayers in Glendale.

Taxpayer	2015 Assessed Valuation	2015 Equalized Valuation
Bayshore Town Center, LLC	\$311,845,600	\$327,250,150
Orthopaedic Hospital of Wisconsin	\$54,598,900	\$57,295,977
Johnson Controls, Inc.	\$49,749,700	\$52,207,236
North Shore Surgical Center	\$27,409,700	\$28,763,684
Weyco Group, Inc.	\$26,744,600	\$28,065,730
Laurel Oaks V, LLC	\$19,589,200	\$20,556,867
Wheaton Franciscan Medical Group	\$19,285,200	\$20,237,850
Creekside Development Group	\$17,850,000	\$18,731,754
Concours Motors, Inc.	\$17,128,700	\$17,974,824
General Capital/ La Macchia Shores LLC	\$17,083,000	\$17,926,866

## Employment

Below is a list of the ten largest employers in Glendale.

Employer	Number of Employees
Bayshore Town Center	2,575
Johnson Controls - Corporate Batteries Group	1,000
Columbia-St. Mary's Hospital	551
Aurora Advanced Healthcare	551
Cardinal Stritch	290
DCI Marketing	250
Golden Living Center - Colonial Manor	244
Strattec Security, Corp.	200
Milwaukee Gear Co.	200
Nicolet High School	155

# Glendale Police Department

## Department Awards

Police Officer Eric Guse received the Award of Honor for his actions in an officer involved shooting incident on August 1 with a carjacking suspect armed with an assault rifle.

Police Officer Joseph Chapmen received a Commendation Award for his actions in protecting the citizens of Glendale in 2015.



## Police Department Detective Bureau

During the calendar year 2015, the Glendale Police Department Detective Bureau conducted a total of 868 investigations. Of the 868 investigations, 117 were cases turned over for full investigation, 3 remain as open investigations, 14 are closed as inactive, and 100 were cleared. The remaining 751 investigations were done in conjunction with Patrol and Detective Bureau personnel as assists and follow-ups.

These totals show a decrease in cases turned over for full investigation by 6 and a decrease in follow up investigations by 99. The overall clearance rate for Bureau cases in 2015 was 85%.

Bookings recorded for 2015 totaled 938, of which 182 were repeat bookings of individuals previously arrested by the Department.

In conjunction with the Computer Forensics Unit, utilized new forensic analysis software to analyze 92 cellular phones and tablets. Of the 92 cases, 53 were done in support of the Detective Bureau and other Glendale investigations. The remaining cases were done for other North Shore agencies.

## WILEAG Accreditation

The Department continues to maintain accreditation status through the Wisconsin Law Enforcement Accreditation Group. In 2013 the Department was awarded re-accreditation status under the 3<sup>rd</sup> Edition Standards. The Department received its initial accreditation award under the 2<sup>nd</sup> Edition Standards in 2006 and was re-accredited under the 3<sup>rd</sup> Edition Standards in 2009.

The Department is currently working towards re-accreditation status under the new 4<sup>th</sup> Edition Standards. The WILEAG accreditation program requires agencies to comply with state-of-the-art standards in four basic areas: policy and procedures, administration, operations and support services. The 4<sup>th</sup> Edition Standards consists of 235 standards, divided into 5579 dimensions, that incorporate the best police practices and requires agencies to be reevaluated every three years.



## Calls For Service

Glendale police officers respond to a variety of calls. In 2015, they responded to a total of 14,081 calls for service. Below is a list of the ten most common calls for service over the past three years.

	2015	2014	2013
Accidents	678	734	775
Alarms	524	593	550
Disabled Vehicles	386	342	374
Parking Complaints	227	267	303
Retail Theft	660	590	710
Suspicious Activity	666	534	561
Thefts	373	391	374
Trouble Calls	143	98	388
Vehicle Stops	3,387	3,705	4,746
Welfare Checks	391	387	380

## Officer Activity

2015 had 4,159 enforcement contacts. Enforcement contacts include arrests, traffic citations, warnings, and field interrogations. Field interrogations are included as warnings in the recording system.

	2015	2014	2013
Arrests	1,569	1,041	1,234
Traffic Citations	1,279	1,572	3,508
Warnings/Field Interrogations	1,311	2,180	3,382



## Uniform Crime Report Offenses

Below is a comparison of all reportable offenses for the past three years.

	2015	2014	2013
Assault	43	42	49
Burglary	48	46	61
Homicide	0	1	1
Larceny	763	737	880
Motor Vehicle Theft	69	61	28
Sexual Assault	1	0	1
Robbery	23	22	23

## Vehicle Pursuits

In 2015, the Glendale Police Department reported 50 vehicle pursuits. Pursuits included 23 for criminal offenses, 23 were for traffic offenses and 4 were for wanted/other status. There were 37 pursuits terminated and 3 pursuits ended in the apprehension of the suspect. There were 19 pursuits in 2014 and 8 pursuits in 2013.

All officers should be commended for their judgment and abilities regarding their involvement with vehicle pursuits.

# City Inspections

Inspection Services range from residential and commercial building, plumbing, electrical and HVAC inspections for new, updated or remodeled buildings to pre-sale Code Compliance Inspections and Property Maintenance issues. The City contracts with Independent Inspections to reduce the overall costs associated with the inspections. Revenues generated offset the costs of the inspection services.

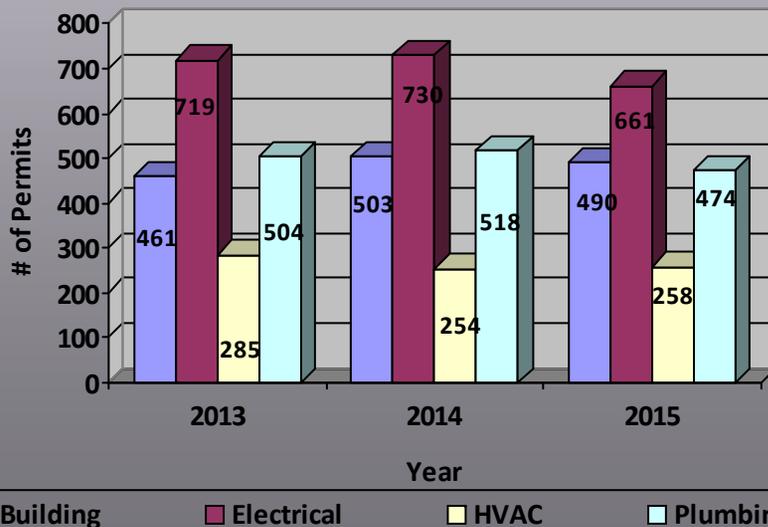
**Building Permits are issued based on valuation of the project. Below are the valuations for the past 3 years.**

*2015 Building Permit Valuation—\$22,459,652*

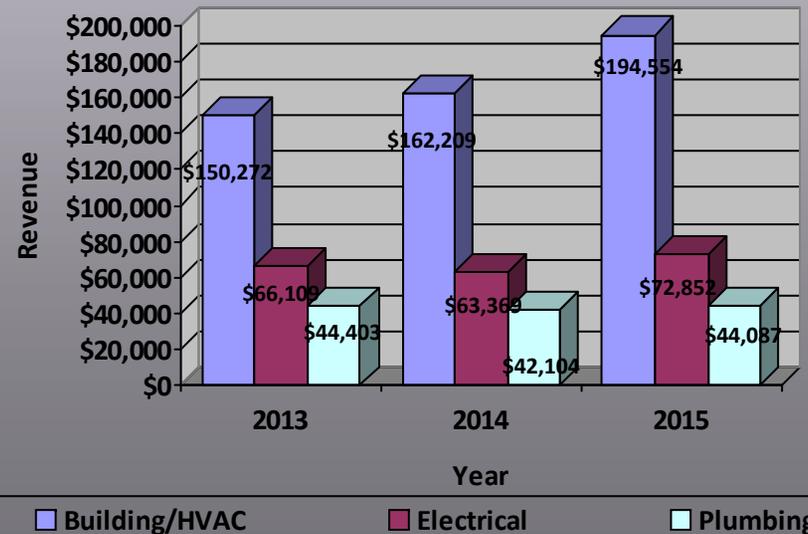
*2014 Building Permit Valuation—\$16,475,787*

*2013 Building Permit Valuation—\$13,984,376*

**Permits Issued**



**Permit Revenue**



# Shared Services

In order to be more efficient in its spending and productivity, the City of Glendale has partnered up with other communities in the North Shore and Milwaukee area by consolidating various departments.

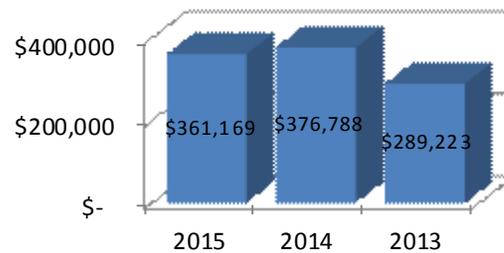
## North Shore Municipal Court - Glendale

The North Shore Municipal Court was established in 2013. Judge Christopher Lipscomb continues to preside over both North Shore Municipal Court-Glendale and North Shore Municipal Court-Brown Deer.

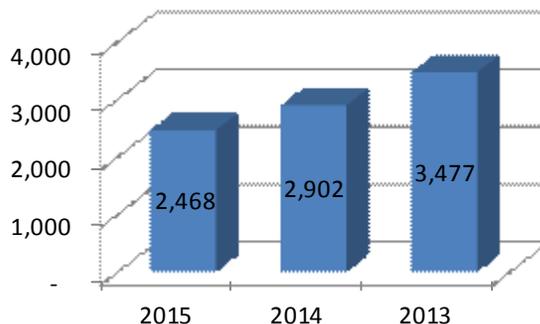
The Court hears cases for traffic, ordinance violations, code violations, and OWI first offenses among others. Court is in session five times per month in the Kenehan Civic Center.

The North Shore Municipal Court-Glendale continues to implement policy changes to increase staff efficiency, decrease expenses, and increase revenues. In 2015, the acceptance of on-line credit card payments reduced the window traffic. Revenues for 2015 decreased approximately 4% over 2014.

### North Shore Municipal Court-Glendale Revenues



### Cases Resolved



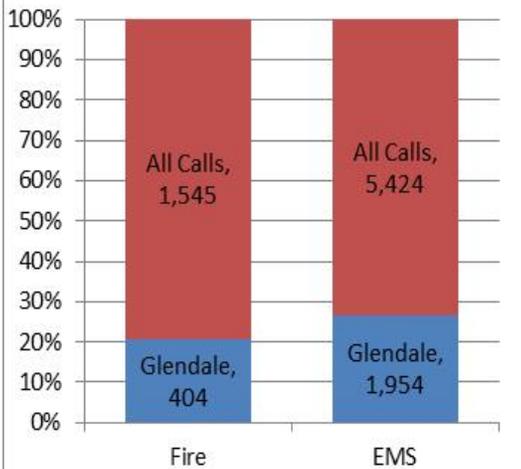
Service	Communities Involved
Emergency Government	All North Shore Communities, Milwaukee County
Joint Ownership/Operation of Lydell/Silver Spring Signals	Whitefish Bay
Milwaukee Area Domestic Animal Control Center	All Milwaukee County Communities
Milwaukee County Intergovernmental Cooperation Council	Milwaukee County and All Milwaukee County Communities
North Shore Cable Commission	All North Shore Communities
North Shore Central Dispatch	All North Shore Communities and North Shore Fire Department
North Shore Fire Department	All North Shore Communities
North Shore Health Department	All North Shore Communities
North Shore Library	Bayside, Fox Point, River Hills
North Shore Municipal Court	Brown Deer
North Shore Storm Water Management Program	All North Shore Communities with DNR
North Shore Water Commission	Fox Point, Whitefish Bay
Police Pistol Range	Brown Deer
Sewer Cleaning Equipment	Brown Deer

# North Shore Fire Department

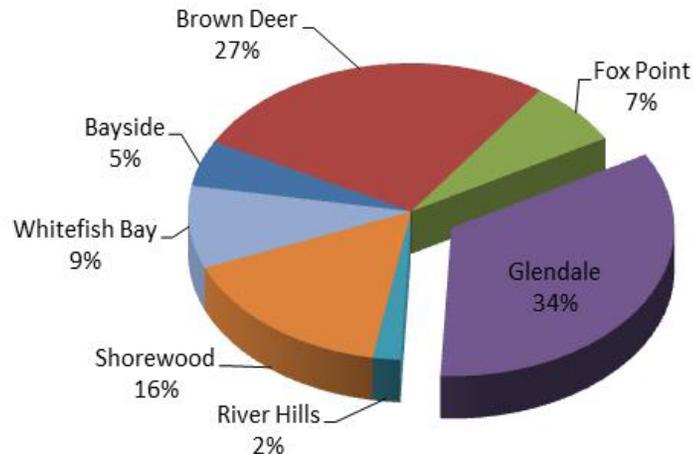
## Calls For Service

The charts below show Glendale had 34% of the total North Shore Fire Department calls for service. This is slightly lower than 2014.

### 2015 Calls for Service



### Calls for Service by Community

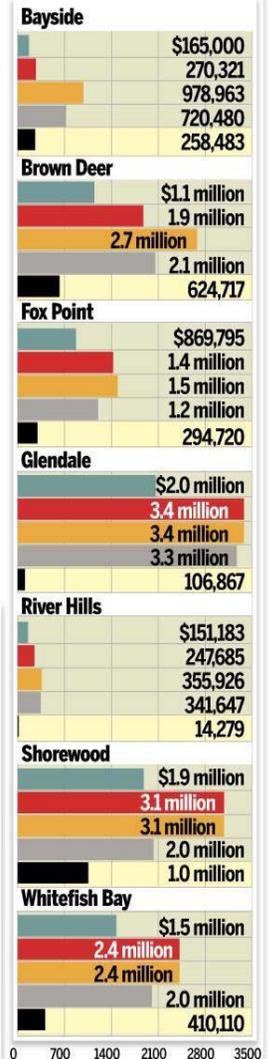


## 20 years of fire department savings

Seven North Shore communities that consolidated fire and rescue services 20 years ago are spending less for better service than if they had remained independent, according to a Public Policy Forum report.

### Pre-consolidation municipal fire service spending, adjusted for inflation and level of service vs. 2014 North Shore Fire Dept. charges

- 1993 BUDGET
- 2014 INFLATION ADJUSTED
- 2014 INFLATION AND SERVICE LEVEL ADJUSTED
- 2014 NORTH SHORE FIRE DEPT. CHARGES
- 2014 SAVINGS

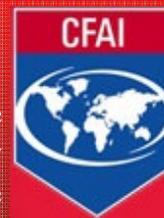


Sources: Professor Sammis White report and PPF analysis

Journal Sentinel

## Commission on Fire Accreditation International

In 2015, North Shore Fire Department achieved accredited status from the Commission on Fire Accreditation International (CFAI), becoming 1 of only 218 fire and rescue organizations Worldwide with this accomplishment. The process was years in the making, but we are proud to continue to offer our residents some of the best fire and rescue services in Southeastern Wisconsin, now backed by International Accreditation.



# NORTH SHORE WATER COMMISSION

## Water Quality

The North Shore Water Commission (NSWC) once again met all Environmental Protection Agency (EPA) and State drinking health standards last year. By continuing to carefully preserve their water supplies, the NSWC has not violated a maximum contaminant level or any other water quality standard.



Technology related solutions continue to penetrate many areas of our lives. In 2015, the Glendale Water Utility started investing in the next generation of water meter technology. The older residential water meters were only read quarterly for billing purposes by driving through the City. The new Sensus water meters are able to log water usage in two hour increments to help detect leaks in customer homes. In the future, the Sensus meters will be able to be read by antenna without traveling the City.

## One of a Kind

The Villages of Fox Point and Whitefish Bay have an intergovernmental agreement in shared water supply with the City of Glendale forming the North Shore Water Commission. The NSWC is the only water treatment plant in the state working in an intergovernmental agreement.

Information on the water quality report can be found at:

[www.northshorewc.com](http://www.northshorewc.com)

## Did You Know?

On average, Glendale consumed 1,801,000 gallons of water each day in 2015. On February 21, 2015 Glendale used 3,073,000 gallons, the most of any day that year.

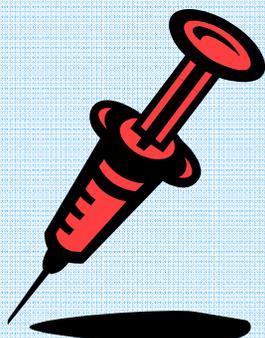


The City of Glendale delivered 53.95% of the water distributed from the North Shore Water Commission. The annual commitment to process clean water was \$731,145 in 2015.

# North Shore Health Department

## In 2015....

- A hired a new Health Director / Officer, Ann Christiansen, MPH was and a new Public Health Manager, Lori Ahrenhoerster
- Awarded new grants from the Wisconsin Department of Health Services in the areas of mass care, dementia, and radon prevention and control
- Awarded a grant from the National Association of County and City Health Officials to participate in the Voluntary National Food Regulatory Program Standards Mentorship Program.



## Services

The North Shore Health Department provides a wide variety of services to the community. Below is a list of some of the services provided to the City of Glendale.

- Adult Health Screening
- Blood Pressure Checks
- Communicable Disease Control
- Community Events
- Complaint Investigation
- Emergency Preparedness
- Health Education & Information
- Home Visits by Registered Nurses
- Immunization Services
- Mosquito Control
- Tobacco Control
- Telephone Consultation
- Travel Health
- Women's Health

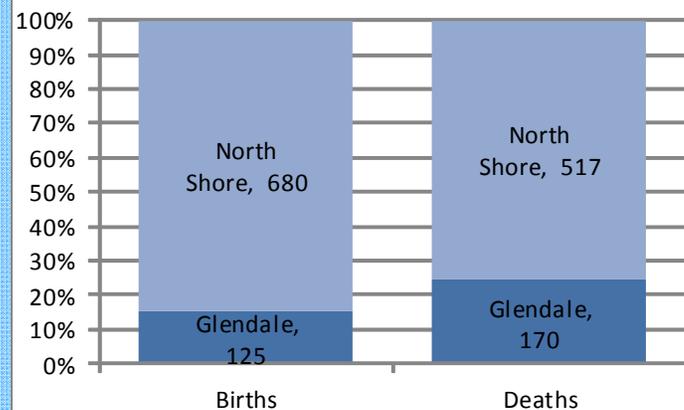


## Disease Control & Health Screening

The North Shore Health Department conducted 463 disease investigations in 2015, 99 of which were for Glendale residents. Diseases diagnosed by a doctor are the only ones counted as a case. The three most common cases throughout the North Shore were sexually transmitted diseases, Hepatitis - A, B, C and food or water borne illness.

Another major function of the North Shore Health Department is administering immunizations and cholesterol/blood pressure tests.

### 2015 North Shore Vital Statistics



# Public Works

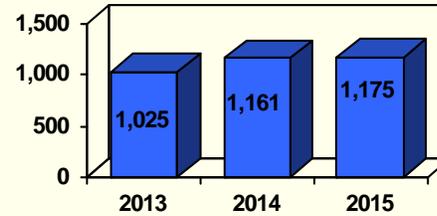
## Recycling

Garbage and recycling is a service contracted by Advanced Disposal Services. The City receives a credit on the invoice for tons of recycling collected. The City also has reduced tipping fees per ton of recycling collected.

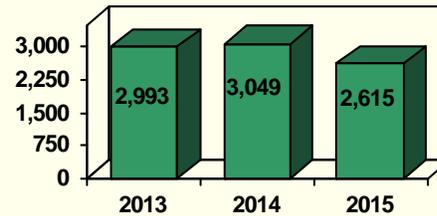
Each year, the City of Glendale receives an annual recycling grant to assist in the costs of the program.

The charts on the right shows a 14% increase in recycling and a 14% decrease in refuse collection respectively since 2013. The more recycling tons go up and refuse tons go down the more the money saved by the City!

Glendale Recycling Tons



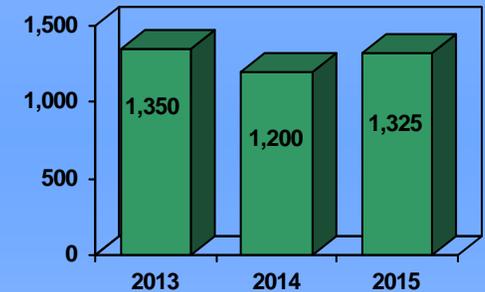
Glendale Refuse Tons



## Stormwater Discharge

The Department of Public Works continues to implement the annual storm sewer catch basin cleaning and street sweeping program. The chart below shows the number of catch basins inlets that have been cleaned.

Glendale Catch Basin Inlets Cleaned



## Leaf Collection

The Leaf Collection Program is very important to the City of Glendale. Keeping leaves out of the gutters and storm sewers prevents potential flooding throughout the City.

Leaf collection begins each fall around mid-October lasting into December. Collected leaf materials are composted at jointly shared Glendale and Whitefish Bay compost site monitored by the Wisconsin Department of Natural Resources.

The leaf material is stored and compacted on site. Excess compost is collected by various contractors. In 2015, the City of Glendale coordinated the removal of approximately 10,500 cubic yards of excess compost leaf material.

There are approximately 70 miles of city street, water main, and sewer in the City of Glendale.

## Bird City Wisconsin

In 2015, the City received the Bird City Wisconsin Award.

Bird City is a program created by the Wisconsin Bird Conservation Initiative which encourages communities to implement smart bird conservation practices. A "bird-friendly" city works to protect and enhance habitats for birdlife. To receive a Bird City designation, communities must meet at least seven of 22 criteria, such as having a park system with many species of birds or encouraging nature education.

For more information on Bird City Wisconsin you can visit their website: [www.birdcitywisconsin.org](http://www.birdcitywisconsin.org).



## Tree City USA



2015 became the 17th consecutive year the City of Glendale was awarded Tree City USA status. Tree City USA is a program sponsored by the Arbor Day Foundation in cooperation with the United States Department of Agriculture Forest Service and the National Association of State

Foresters which provides direction, technical assistance, public attention, and national recognition for urban and community forestry programs, awarding communities that effectively manage their public tree resources.

Below is a picture of Mayor Bryan Kennedy and children from Parkway Elementary School planting a tree at City Hall for Arbor Day.



## 2015 Capital Improvement Projects

Each year the City budgets for major projects to ensure the best infrastructure for the Glendale Residents. Below is a list of the 2015 Capital Improvement Projects.

- W. Civic Drive reconstruction from N. Milwaukee River Parkway west to N. Glen Park Road
- W. Bender Road extension to N. Flint Road
- N. Navajo Avenue from W. Green Tree Road north to W. Good Hope Road - water main replacement and street resurfacing
- Street resurfacing project
- W. Bender Road from N. Green Bay Avenue to the Milwaukee River bridge --pavement rehabilitation
- W. Bender Road bridge deck repairs and epoxy coating
- Sanitary Sewer infiltration and inflow control project
- Sanitary Sewer mainline rehabilitation project
- City Services facility roof replacement
- Emerald Ash Borer treatments for 91 healthy public ash trees

# Community Engagement



All residents of Glendale are eligible to register for Nicolet Recreation Department programs. The Nicolet Recreation Department offers a wide variety of activities including athletics, music and art, foreign language and more. Also, they provide programs for all different age groups from toddlers to seniors. In total, 357 programs were offered with 6,880 unique participants in 2015.

The Glendale Senior Citizen Center is located at Glen Hills Middle School and is available to all seniors 55 and over. Members of the Glendale Senior Citizen Center attend ball games, go to the theatre, and much more.

One of the most significant events put together by the Glendale Senior Citizen's Club and the Nicolet Recreation Department is the annual Sheepshead tournament. 210 people participated in this tournament making it the largest Sheepshead tournament in the Midwest.

## Glendale Fourth of July

Glendale's Fourth of July is the annual community celebration for Independence Day. In 2015, activities included a Children's Parade, Main Parade, family games, bounce house, music, and fireworks display on the 4<sup>th</sup> of July in Kletzsch Park.

### Did You Know?

The City spent \$14,000 for fireworks in 2015.



## Music In The Glen

The City of Glendale sponsors Music In The Glen, a once per week summer concert series. 2015 marks the 25th consecutive year of the event. All concerts are free to attend and in 2015 were located at Nicolet High School.

All costs have been raised through private donations, and no property taxes have been used to pay for it. Please watch the City website for 2016 information.

# North Shore Library

## Mission Statement

The mission of the North Shore Library is to provide its patrons with access to materials and services which can improve their minds, broaden their lives and fulfill their cultural, civic, intellectual, educational, professional and recreational needs. The foundation of this mission is the Library's enduring commitment to intellectual freedom for all.

## Community Read

The North Shore Library held its very first Community Read in 2015. The community read, *Memoir of the Sunday Brunch*. Local author, Julia Pandl spoke to an enthusiastic group of readers in the Library Community Room.

## Summer Program

The North Shore Library makes summer reading fun each year. In 2015, 772 Children and Teens registered for this popular program. Sixty-two classes were offered with a total attendance of 1,029. Candy sushi, origami, writer's workshops, story times, mad scientist classes, Legos, movies, crafts and book clubs kept our community's children busy and helped them to retain those all-important reading skills. Thirty adults took part in the 2015 Summer Reading Program. This industrious group turned in 203 book reviews. The Tuesday Film Fest was very well attended this summer with 464 people attending the fourteen movies.

## Staff Changes

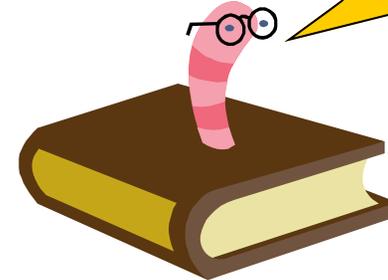
In July, The Library Board hired a new Director, Susan Draeger-Anderson. A new head of Youth Services, Alyssa Pisarski, joined the library in August. Alyssa quickly got the fall children's programs up and running and even added a couple of new programs. These pre-literacy classes help to get Glendale children ready for Kindergarten.

## Prepare for 2016

The Library Board spent much of 2015 planning for the Library's upcoming 30<sup>th</sup> Birthday Party on May 21, 2016. The North Shore Library is looking forward to many changes and improvements in its 30<sup>th</sup> year and beyond. Thanks to Glendale and all of our patrons for your support.

## Did You Know?

There are 7,267 Glendale residents which have a North Shore Library Card..



## North Shore Library Holdings

Volumes	83,966
Periodicals	177
Audio-visual items	14,179
Databases	66
E-book access	139,728
Public access computers	24

## Public Education



Approximately, 175 students graduated from Glendale's elementary DARE program in 2015. The Wisconsin DARE Officers Association (WDOA) recognized Glendale's program as a model program with one of the best DARE instructors in the state. The program continues to update the curriculum and has been well received by DARE officers and educators alike.



## G.R.E.A.T.

In 2015, the police department became certified to instruct the **G.R.E.A.T. Program** to 7<sup>th</sup> graders at Glendale schools and approximately 155 students graduated from the 14 week program in 2015-16. The G.R.E.A.T. Program (Gang Resistance Education And Training) is a violence prevention curriculum that teaches students important skills to help them avoid gangs, violence, drug abuse, and crime.

The purpose of G.R.E.A.T. is to help students develop beliefs and practice behaviors that will help them avoid destructive habits. During the G.R.E.A.T. lessons, students will be working closely with their G.R.E.A.T. instructor who is a Glendale Police officer, the officer serves as a mentor and positive role model for the class.

One of the many reasons G.R.E.A.T. works so well is that it is a collaborative effort among law enforcement, the school, and parents.

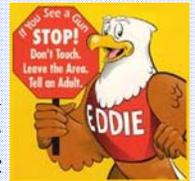


## Shop with a Cop

Ten students from Parkway Elementary School were chosen to go on a holiday shopping spree with uniformed Glendale Police Officers and employees from Kohl's Department Store. Those involved in the event also attended a bowling party and lunch provided by iPic Entertainment in Glendale. The purpose of this event is to foster positive relationships between youth and officers while providing a joyous holiday season. In addition to donations from Glendale Professional Police Association, the City of Glendale, Kohl's Department Store, there were several businesses and community members that contributed to the event. There was also a bake sale that was held at Nicolet High School which assisted in obtaining funds.

## Officer Friendly Program

The Officer Friendly Program continues to be an important part of the curriculum for Glendale elementary schools, pre-schools, and youth civic programs. Over 1,000 children were taught how to stay safe through the Program during the 2015-16 school year.



Safety Topics featured are:

**CHARLIE CHECK-FIRST PROGRAM** - The safety message is to "Check first before you go anywhere with anyone. Also addresses other child personal safety topics.

**YELL AND TELL PROGRAM** - This program is designed to teach children the skills needed to take action if they see a dangerous situation.

**MCCRUFF SAFETY PROGRAM** - This program addresses bike safety, summer safety, and bully prevention.

**EDDIE EAGLE PROGRAM** - The mission is to help teach Pre-K through 3<sup>rd</sup> grade students what to do if they ever come across a gun.

## City of Glendale Events

The City of Glendale has a variety of events throughout the year. Below is a list of some of the most popular events:

**Safety Days** - The Glendale Police Department, with help from the North Shore Crime & Fire Prevention Officers, demonstrate police, fire, and other safety demonstrations. Children get the chance to sit inside various emergency vehicles, meet different safety characters, enjoy a charity cookout and much more.

**Beer Lovers Festival** - The Wisconsin Brewers Guild and the City of Glendale partner to bring this event together in the streets of the Bayshore Town Center Square. The festival features over 100 of Wisconsin's finest craft beer samples specially prepared with cuisine designed to complement each flavor.

**Glendale Fourth of July** - This City sponsored event is the annual celebration for Independence Day in Kletzsch Park.

**Music in the Glen** - Free, family friendly, summer concerts to residents of Glendale and surrounding communities.

**Chalk Art Festival** - Chalk artists transform the streets of the Bayshore Town Center into works of art. Children also get the opportunity to create their own artwork, and at the end there is voting for a variety of awards.

**Oktoberfest** - Oktoberfest is modeled just like the one held in Munich, Germany. It is held every September on the four weekends following Labor Day at Old Heidelberg Park.

**Community Menorah Lighting** - The Menorah Lighting Ceremony at Bayshore Town Center is a community-wide celebration of Hanukah. The celebration also features catering, a raffle, music and performances.

**Brilliant Night, Dazzling Lights** - The Bayshore Town Center rings in the holiday season with the lighting of the 50-foot Christmas tree. Holiday music is provided by local youths and carriage rides are available.

**Shop with a Cop** - The Glendale Police Department organizes this event which helps underprivileged children enjoy a happier holiday season while improving the image of police officers for the youth.



**Coming in 2016!**  
**Glendale Community  
Campus**

**A Multi-generational Gathering Place**



# Glendale

RICH PAST.  
BRIGHT FUTURE.

